

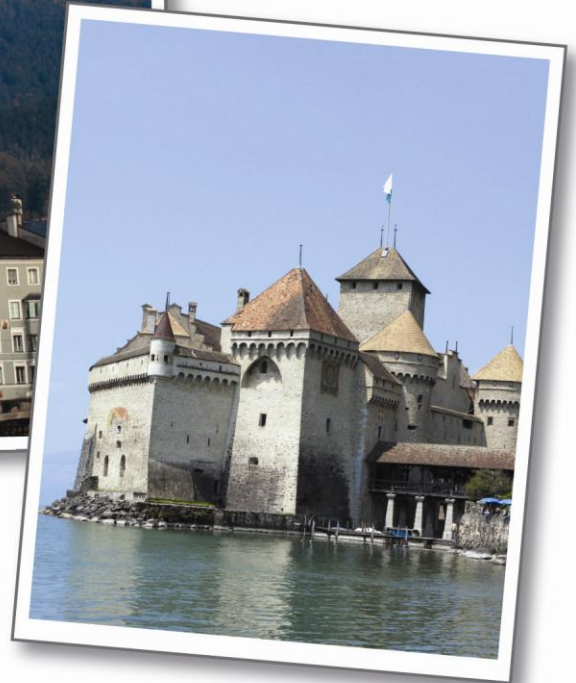
# The Chamber

Eau Claire Area Chamber of Commerce

*presents...*

## Discover Switzerland, Austria and Bavaria

September 19 – 28, 2012



**BOOK NOW  
& SAVE**

**\$100**

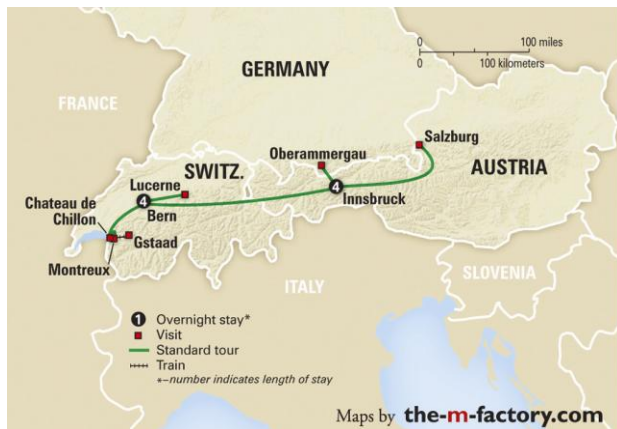
**Per Person**

**10 Days • 12 Meals: 8 Breakfasts • 4 Dinners**



**COLLETTE  
VACATIONS**

**HIGGINS  
TRAVEL LEADERS®**



## Discover Switzerland, Austria and Bavaria

**Highlights...** Bern • Chateau de Chillon • Montreux • GoldenPass Panoramic Train • Gstaad • Lucerne • Innsbruck • Austrian Alps • Salzburg • Mirabell Gardens • St. Peter's Restaurant • Bavaria • Oberammergau • Tyrolean Folklore Show

**Book by 3/20/2012: Double \$3,299; Single \$3,599; Triple \$3,269**  
**Double \$3,399; Single \$3,699; Triple \$3,369 if booked after 3/20/2012**  
*Rates Per Person\* (see terms)*

### Included in Price:

Hotel Accommodations, Round Trip Hometown Transfer (*minimum of 10 passengers required within 100 miles to the airport*), Round Trip Air from Minneapolis St Paul Intl, Air Taxes and Fees/Surcharges of \$200 (subject to increase until paid in full), Hotel Transfers

**Not included in price:** Cancellation Waiver and Insurance of \$200 per person

### Day 1: Wednesday, September 19, 2012

#### Overnight Flight

Discover spectacular Switzerland, Austria and Bavaria on a tour featuring four-night stays in two cities. The medieval city of Bern, one of Europe's loveliest capitals, is your host city as you explore the countryside of Switzerland. Next, relax during an extended stay in Innsbruck offering the perfect location from which to explore the delights of Austria and Bavaria.

### Day 2: Thursday, September 20, 2012

#### Bern, Switzerland - Tour Begins

Your tour begins in the capital of Switzerland, Bern, a UNESCO World Heritage site nestled in the Swiss countryside. The cobbled Old Town section is so well preserved that residents who lived here 500 years ago would still find it familiar today. This evening, join your fellow travelers for a welcome dinner featuring local cuisine such as traditional cheese fondue. *Today dinner will be included.*

### Day 3: Friday, September 21, 2012

#### Bern

Explore delightful Bern on a panoramic sightseeing tour featuring the Bundeshaus (the Swiss Parliament), the famous Bear Pit, the Rose Gardens, and the gothic cathedral, which dominates the Old Town

skyline. Your visit to the Bear Pit will answer the question as to why bears are so revered in this enchanting city. Along the way, your Tour Manager will introduce you to both the language and culture of the region. The remainder of the day is at leisure to explore charming Bern independently. *Today breakfast will be included.*

### Day 4: Saturday, September 22, 2012

#### Bern - Chateau de Chillon - Montreux - Train Ride

Travel the shores of Lake Geneva to the legendary, medieval Chateau de Chillon, a princely residence facing the lake but an imposing fortress from the mountains. **Later, enjoy breathtaking Alpine views with a ride on the GoldenPass Panoramic Train from Montreux to Gstaad.** Discover the delightful ambiance of this world-famous Alpine ski resort with its numerous traditional wood chalets. *Today breakfast will be included.*

### Day 5: Sunday, September 23, 2012

#### Bern - Lucerne - Bern

Travel to Lucerne, the "Swiss Paradise on the Lake." **Enjoy a leisurely-paced Altstadt (Old Town) walking tour, exploring the hidden treasures of the city.** Lucerne has more than 800 years of history. Explore such medieval treasures as the covered Chapel Bridge (1833), the famous Water Tower

which has served as a prison, watchtower and treasury, the Renaissance-style Town Hall, the baroque Jesuit Church, and the Lion Monument, carved from natural rock to commemorate the heroic Swiss Guard. *Today breakfast and dinner will be included.*

### Day 6: Monday, September 24, 2012

#### Bern - Innsbruck, Austria

En route to Innsbruck you will travel through Liechtenstein, the smallest and richest German-speaking country in the world and the only country to lie entirely within the Alps. **Upon arrival in Innsbruck, the "Capital of the Tyrol," a local guide leads a panoramic city tour highlighting the popular thoroughfare, Maria Theresienstrasse, the Hofburg, now a museum, but once the seat of Habsburg**



princes, and the “Golden Roof,” all set against the imposing backdrop of the lovely Austrian Alps. *Today breakfast will be included.*

**Day 7: Tuesday, September 25, 2012**

**Innsbruck - Salzburg - Innsbruck**

Travel through the picturesque Austrian countryside to Salzburg. Upon arrival, enjoy a leisurely-paced walking tour featuring Mirabell Gardens (seen in the "Sound of Music"), the quaint Getreidegasse (site of Mozart's birthplace), and many other highlights of this beautiful city. The afternoon is at leisure to explore and enjoy Salzburg's fabulous sights. **The day concludes with a delightful dinner at the 1200-year-old St. Peter's Restaurant, the oldest in Austria and still owned by the**

**Monks.** *Today breakfast and dinner will be included.*

**Day 8: Wednesday, September 26, 2012**

**Innsbruck**

Today is at leisure for you to enjoy this beautiful city. You may choose to stroll through the old town and shop at many of the city's outstanding stores or you may just relax and breathe in the fresh mountain air while enjoying a beverage in the many cafes that dot this charming city. *Today breakfast will be included.*

**Day 9: Thursday, September 27, 2012**

**Innsbruck - Bavaria, Germany - Oberammergau - Innsbruck**

Today fairy tales come to life with a picture stop at Bavaria's most famous castle, Neuschwanstein. Next, visit Wies Church,

proclaimed a World Heritage site, before proceeding to Oberammergau. Enjoy a brief orientation tour of this picturesque village which is famous for the internationally-known Passion Play, performed only every ten years to fulfill a pledge made by the villagers to God for sparing their city from the ravages of bubonic plague in 1633. Later, experience the rich musical tradition of mountainous Austria during a Tyrolean folklore show. Afterwards, you are treated to a farewell dinner in one of Innsbruck's most famous traditional restaurants. *Today breakfast and dinner will be included.*

**Day 10: Friday, September 28, 2012**

**Innsbruck - Tour Ends**

Your tour ends in Innsbruck. *Today breakfast will be included.*

*Experience It! \_\_\_\_\_ GoldenPass Panoramic Train*

This legendary train ride, one of Switzerland's many scenic rides, connects Lake Geneva and central Switzerland. Departing from Montreux, the train then makes an exhilarating ascent through vineyards and country estates, leaving behind the shimmering lake. Instead of palm trees, fir trees seem to cover the area. You'll experience Switzerland in all its breathtaking magnificence from the comfort of your seat onboard the train. The journey takes you past weathered timber chalets with their flower-bedecked windows, to the world-famous holiday resort of Gstaad.

**YOUR ITINERARY AT A GLANCE**

Day	1	Overnight Flight
Day	2 - 5	Hotel Bristol, Bern
Day	6 - 9	Hotel Innsbruck, Innsbruck
On some dates alternate hotels may be used.		

**Please Note:**

Air rate and schedule are applicable for groups of 10 or more traveling on the same flights and dates.

To complete your vacation, we include roundtrip airport-to-hotel transfers when purchasing Collette airfare with your tour. If you have arranged for your own air, we are pleased to provide you the option of purchasing these transfers. Please note that all transfers will leave at pre-scheduled times.

Included breakfasts are buffet breakfasts.

Please note that single accommodations are limited and are available on a first come, first served basis.

Due to tour scheduling, flights must arrive prior to 4:00 PM. Return flights should not be booked prior to 10:00 AM.

Collette air passengers will arrive into the Zurich, Switzerland airport and depart from the Munich, Germany airport. All Collette transfers will depart from/return to these airports.

This tour requires average physical activity. You should be in good health, able to climb stairs and walk reasonable distances, possibly over uneven grounds and cobblestone streets.

**For more information contact  
Brandi Brantner • Higgins Travel Leaders • (800) 274-7790**

## IMPORTANT RESERVATION INFORMATION

### IDENTIFICATION

Passports are required for this tour at your expense. Certain countries require a minimum of 6 months passport validity. You are strongly urged to contact the appropriate consulate for details. Visit [www.travel.state.gov](http://www.travel.state.gov) for the U.S. State Department for the latest details about passports and visa requirements.

**IMPORTANT:** We recommend that our clients traveling abroad take a photocopy of their passport and applicable visas. It should be packed separately from your actual passport and visa. We also recommend leaving a copy at home with your emergency contact.

**\*Airline Charges:** *Airline Fuel Surcharges:* Our air inclusive vacations are priced including airline fuel surcharges valid at time of print. These fuel surcharges are assessed by the airlines and are subject to increase without notice. Government taxes and fees are additional.

*Taxes and Fees:* Government and Other Authority Taxes and Fees are not included in base fare but are included in the tax amount listed: September 11th Security Fee up to \$10.00, Passenger Facility Charge (PFCs) of up to \$18 per passenger, Federal Domestic Flight Segment Fee of up to \$3.50 USD applies per passenger, per segment, US or International Departure and Arrival Fees up to \$350 which vary by itinerary. In order to better serve you, once you complete the booking process your invoice will display your vacation land package, base airfare, fuel surcharge and all taxes and fees as separate line items. Airfares are subject to change. Seats are limited and may not be available on every flight or departure date.

*Checked Baggage Charges:* Some airlines may impose additional charges if you choose to check any baggage. Please contact your airline or refer to its website for detailed information regarding your airline's checked baggage policies, as fees vary by airline and destination.

**Cancellation Charges for this tour:** After your seat reduction date has passed, a non-refundable deposit will be retained. For Cancellation between 60-16 days prior to departure: cancellation fee of 30% of total price. For cancellation between 15-1 days prior to departure: cancellation fee of 50% of total price. For Ocean Cruises: For cancellation between 90-61 days prior to departure: cancellation fee of 35% of total price. For cancellation between 60-31 days prior to departure: 60% of total price. 30 or fewer days prior to departure: 100% of total price. For River Cruises: including Europe, Russia, Egypt and China, 90-61 days prior to departure: cancellation fee of 50% of total price. For cancellation between 60-31 days prior to departure: cancellation fee of 85% of total price. For cancellation 30 or fewer days prior to departure: cancellation fee of 100% of total price. For Galapagos and Antarctica: A cancellation fee of 60% will apply for cancellation between 120-90 days prior to departure; A cancellation charge of 100% will apply for cancellation less than 90 days prior to departure. Cancellation protection is highly recommended and must be purchased at time of deposit. Air rates are subject to change until tour is paid in full. If waivers have not been purchased and a reservation is cancelled for any reason prior to departure - Air is 100% non-refundable once paid in full. Cancellation charges also apply to reservations made for "pre" and "post" night accommodations. Purchase of Waiver and Insurance guarantees a full refund of all payments (including deposit), except the Waiver and insurance fee itself, made to Collette Vacations for travel arrangements in case of cancellation of your travel plans for any reason prior to the day of departure. The Waiver and Insurance does not cover any single supplement charges which arise from an individual's Traveling companion electing to cancel for any reason prior to departure. Upon cancellation of transportation or travel services where you, the customer, are not at fault and have not canceled in violation of the terms and conditions above, you will

be refunded 100%. Please see your sales agent for more information, or review our brochure for details.

**Consumer Protection Plans:** Collette Travel Service holds membership in the following highly reputable industry organizations: the United States Tour Operators Association and the American Society of Travel Agents. Each association operates a consumer protection plan to cover deposits made by travelers. Full details are available from the organizations or Collette Travel Service. Collette is pleased to give this additional protection to our clients. **Our California Sellers of Travel registration number is 2006766-20. Our State of Washington Unified Business Number is 601220855. Our Nevada Sellers of Travel registration number is 2003-0279.**

**Responsibilities:** Neither Collette Travel Services, Inc., its affiliated entities and its and their employees, shareholders, officers, directors, successors, agents, and assigns (collectively "Collette"), own or operate any person or entity which is to or does provide goods or services for these trips. Because Collette does not maintain control or operate the personnel, equipment, or operations of the suppliers it uses and as such Collette assumes no responsibility for and cannot be held liable for any personal injury, death, property damage or other loss accident, delay, inconvenience, or irregularity which may be occasioned by reason of (1) any wrongful, negligent, willful or unauthorized acts or omissions on the part of any of the suppliers or other employees or agents; (2) any defect in or failure of any vehicle, equipment, or instrument owned, operated or otherwise used by any of these suppliers; or (3) any wrongful, willful or negligent act of or omission on the part of any other party not under the supervision and control of Collette. Additionally, Collette waives any and all liability for losses or expenses due to sickness, lack of appropriate medical facilities or practitioners, weather, strikes, theft or other criminal acts, war, terrorism, computer problems, acts of God, or other such causes. All services and accommodations are subject to the laws of the country in which they are provided. Collette reserves the right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if Collette deems it necessary for the comfort, convenience, or the safety of the tour. Collette reserves the right to withdraw any tour at any time. Collette reserves the right to decline to accept any person as a member of the tour, or to require any participant to withdraw from the tour at any time, when such action is determined by the tour manager to be in the best interests of the health, safety, and general welfare of the tour group or of the individual participant. Collette does not accept liability for any carrier's cancellation penalty incurred by the purchase of a non-refundable airline or other ticket to the tour departure city and return or otherwise. Baggage and personal effects are the sole responsibility of the passenger at all times. Passengers may be photographed for the promotional purposes of Collette. Payment of the deposit to Collette constitutes acceptance of these terms and conditions. Passenger agrees that any dispute concerning, relating, or referring to the contract, the brochure or any literature concerning my trip, or the trip itself, shall be resolved exclusively by binding arbitration according to the then existing rules of the American Arbitration Association in Rhode Island. Such proceedings will be governed by substantive Rhode Island law. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable. Explorations and Smithsonian Journeys Travel Adventures are brands of Collette Travel Services Inc., a Rhode Island based corporation.



Photos shown are reflective of the area(s) visited, but may not be included in the actual tour itinerary.

First deposit of \$250 per person due upon reservation. \*Reservations are made on a first come, first serve basis.  
Reservations made after the seat reduction date of 3/20/2012 are based upon availability. Final payment due by 7/21/2012.

**Make checks payable to:** Eau Claire Area Chamber of Commerce

**For Reservations Contact:** Eau Claire Area Chamber of Commerce (715) 858-0612  
Attn: Bob McCoy  
101 N. Farwell St.  
Eau Claire, WI 54703-3765



Please select one of the following gifts per person:  Travel Bag  Toiletry Bag  Plant a Tree  Go-Green Bag

**Please Print Your Name Exactly As It Appears On Your Government Issued Travel Document (Passport or Drivers License):**

Salutation: \_\_\_\_\_ First: \_\_\_\_\_ Middle: \_\_\_\_\_ Last: \_\_\_\_\_ Suffix: \_\_\_\_\_  
(Mr., Mrs., Rev.) Middle Name Or Initial, if applicable, as it appears on your government issued ID (Jr., Sr.)

Nickname (as you may prefer to be addressed): \_\_\_\_\_

**Rooming With:**

Salutation: \_\_\_\_\_ First: \_\_\_\_\_ Middle: \_\_\_\_\_ Last: \_\_\_\_\_ Suffix: \_\_\_\_\_  
(Mr., Mrs., Rev.) Middle Name Or Initial, if applicable, as it appears on your government issued ID (Jr., Sr.)

Nickname (as your guest may prefer to be addressed): \_\_\_\_\_

Your Address: \_\_\_\_\_ Email Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ Phone: ( ) \_\_\_\_\_ Cell: ( ) \_\_\_\_\_

Passport Number: \_\_\_\_\_ Date of Issuance: \_\_\_\_\_ Expiration Date: \_\_\_\_\_

City, State, Country of Issuance: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ City, State, Country of Birth: \_\_\_\_\_

Gender:  Male  Female Citizenship: \_\_\_\_\_

**Emergency**

**Contact Name:** \_\_\_\_\_ Telephone: ( ) \_\_\_\_\_ Relationship: \_\_\_\_\_

I wish to purchase cancellation waiver and insurance at \$200 per person:  Yes  No (Payment due with first deposit.)

Please note: If you choose not to purchase Collette's Waiver Insurance Plan, you will incur penalties for changes and cancellations (see brochure for details)

Deposit Amount: \$ \_\_\_\_\_ Waiver/Insurance Amount: \$ \_\_\_\_\_ Total amount enclosed: \$ \_\_\_\_\_

Please advise your departure airport for this tour: \_\_\_\_\_

Air Seat Request  Aisle  Window (Collette Vacations cannot guarantee your preference)

If you have not purchased air through Collette Vacations and wish to purchase transfers, you must transfer at our pre-scheduled times.

Room Accommodations:  Smoking  Non-Smoking (Collette Vacations cannot guarantee your preference)

Collette Vacations accepts American Express, Discover, MasterCard or Visa as payments toward your group reservation.  
If paying by credit card, please complete the attached authorization form.

Discover Switzerland, Austria and Bavaria - 9/19/2012 468380 M5 6/30/2011



[www.ColletteVacations.com](http://www.ColletteVacations.com)

Payment of a per person waiver insurance fee guarantees **full refund** on all payments (including deposit), **except the waiver fee itself**, made to Collette Vacations for tour service in case of cancellation for any reason prior to the day of departure. Air inclusive waiver insurance may be purchased only if you purchase your airline tickets from Collette Vacations.

Once on tour, if a passenger has to return home early due to personal illness, illness or death of a member of the immediate family, (physician's statement required), payment of the waiver fee to Collette Vacations guarantees full refund for any unused land services after departure from the tour. Payment of the air inclusive waiver guarantees your return transportation, with no additional payment, utilizing your original airline tickets. In the event you have purchased non-refundable airline tickets, the air waiver does not apply.

The waiver insurance fees are **fully refundable up** to 3/20/2012. Waiver insurance is non-transferable and valid for each applicant only. *Waiver Insurance must be purchased at time of first deposit.*

Collette Vacations can assume no responsibility for and cannot be held liable for any wrongful, negligent or unauthorized acts or omissions of any travel agent or travel agency other than that of Collette Vacations itself, and its own employees.

The waiver insurance fees do not cover any single supplement charges which arise from a passengers traveling companion electing to cancel for any reason prior to departure. In this case, the single supplement will be deducted from the refund of the passenger who cancels. Division of this charge between the two passengers involved is solely their responsibility. If insufficient funds are deducted from the canceling client, the traveling passenger will be charged the remaining portion of the single supplement. The waiver covers cancellation of your trip and does not cover cancellation of the airline portion only.

The waiver insurance fees cover lost, damaged or delayed baggage as well as medical expenses, emergency medical attention and worldwide travelers' assistance. See your booking agent for details.



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If paying by credit card, please complete this form and return to Higgins Travel Leaders. We can only charge your credit card for the amount noted if the signature, address and phone number are listed below. Thank you!

**CREDIT CARD AUTHORIZATION FORM**

BOOKING NUMBER: 468380  
DEPARTURE DATE: September 19, 2012

TOUR: Discover Switzerland, Austria and Bavaria  
GROUP NAME: Eau Claire Area Chamber of Commerce

Name of Passenger:  
Salutation: \_\_\_\_\_ First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_ Suffix: \_\_\_\_\_  
(Mr., Mrs., Rev.) (Please print as it appears on Passport) (Jr., Sr.)

Cardholder Name: \_\_\_\_\_

Cardholder Address: \_\_\_\_\_  
(as it appears on your credit card statement)

Cardholder Phone: \_\_\_\_\_

Credit Card Type:    \_\_\_American Express    \_\_\_Discover    \_\_\_MasterCard    \_\_\_Visa

Credit Card Number: \_\_\_\_\_

Expiration Date: \_\_\_\_\_ Amount to be charged: \$ \_\_\_\_\_

Cardholder's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

I agree to pay according to the card issuer agreement. I understand and accept Collette Vacations cancellation policy, terms and conditions.

Participating credit card companies are now requiring a billing address and phone number for **FRAUD PREVENTION**. All information **MUST** be provided. Thank you for your cooperation!

If using your credit card for payment, please return this Authorization Form by mail to:

**Eau Claire Area Chamber of Commerce**  
Attn: Bob McCoy  
101 N Farwell St.  
Eau Claire, WI 54703-3765



BOOKING NUMBER: 468380  
 DEPARTURE DATE: September 19, 2012

TOUR: Discover Switzerland, Austria and Bavaria  
 GROUP NAME: Eau Claire Area Chamber of Commerce

**Available Options**

Personalize your tour by adding an optional activity below. Our recommended options have been carefully chosen to help enhance your individual experience. Complete the provided Prepaid Options Form to reserve your options.

*Availability is limited and reservations are on a first come, first serve basis. Payment must be received no later than 15 days prior to departure. Prices are subject to change.*

Children under the age of 18 **MUST** be accompanied by an adult.

**Innsbruck**

**Spectacular Seefeld and Country Cottage \$85 USD**

How better to spend a free day than visiting the romantic Alpine village of Seefeld. Beautifully situated at 3,600 feet above sea level, this charming Tyrolean town commands breathtaking views of the surrounding mountains and countryside. Known as one of the world's great ski resorts, Seefeld offers a relaxed atmosphere in an Alpine setting with miles of trails for walking, lakes, fine shopping, dining possibilities, and pure Alpine fresh air. After arriving by train, enjoy a glass of schnapps and a traditional horse and buggy ride before shopping in some of the quaint village stores. While at the small country home, learn how to make your own apple strudel and indulge in the chance to sample one of Austria's famous sweets! *Duration: Approximately 5 hours.* Please note a minimum of 15 passengers is required. Transportation is included.

**Lucerne**

**Mount Pilatus \$70 USD**

Enjoy the splendor of pure nature while gliding over a clear landscape in panoramic gondolas and spectacular cable cars. Ascend Pilatus via a unique excursion on the steepest railway of the world with a gradient of 48%. Upon arrival at the top, soak in the magnificent Alpine view from 7,000 ft. above sea level. During leisure time at the summit, stroll the walkway for views from a different vantage point, or enjoy Swiss culinary delights on your own in one of the various restaurants (lunch is not included). Return back down the mountain by panoramic gondola for yet another bird's eye view. Highest elevation: 7,000 feet. This option is available during the months of May - September only. *Duration: Approximately 3.5 hours.* Please note a minimum of 12 passengers is required. Transportation is included.

Name of Passenger: \_\_\_\_\_  
 Salutation: \_\_\_\_\_ First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_ Suffix: \_\_\_\_\_  
(Mr., Mrs., Rev.) (Please print as it appears on Passport) (Jr., Sr.)  
(Please submit a separate form for each Passenger.)

✓	Option	Price Per Person
_____	<b>Mount Pilatus</b>	<b>\$70.00 USD</b>
_____	<b>Spectacular Seefeld and Country Cottage</b>	<b>\$85.00 USD</b>

Please make checks payable to Higgins Travel Leaders and send to:  
 Higgins Travel Leaders  
 Attn: Brandi Brantner  
 2514 Golf Rd  
 Eau Claire, WI 54701-6030